



Kingston Youth Offending Team
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Referral Order Questionnaire

We would be grateful if you could tell us what we are doing right and what we could improve upon. When answering all questions think about all appointments and Panel meetings. Put a tick in the box under the character that you agree with – Thank you.

1. At court were you and your Parent(s)/Carer(s) well informed by the YOT Court Officer about the Referral Order Programme?

No one bothered speaking with me or my parent(s)/carer(s)

We were handed a leaflet and told that someone from the Team would contact us soon

Leaflets were given to me and my parent(s) /carer(s). I understood most of what was said about the order.

We were given the right leaflets and any questions that I had were answered and I understood what I had to do.

What could we do to make things better?

2. Did you find the Referral Order Community Panel useful?

No, it was a waste of time

It was just some people talking about me not to me

It was quite useful, but it dragged on a bit

It was very useful, especially when putting the contract together

Exactly!

What could we do to make things better?

3. Were your thoughts and feelings considered throughout your Referral Order Community Panel meeting?

No, I was hardly given a chance to speak

The panel gave me a hard time throughout the meeting

My thoughts and feelings were considered most of the time

Yes, I was spoken to and listened to throughout the meeting

YES!

What could we do to make things better?

4. Did you feel that the elements of your contract were the right ones?

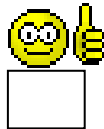
No, but they put them in anyway



I was referred to some people for no real reason



Some referrals were really relevant



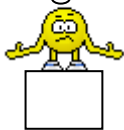
I was happy with the referrals made



What could we do to make things better?

5. Do you feel that your Reparation hours gave something back to the community?

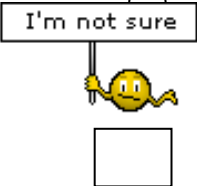
I don't know, the whole thing was boring



It benefited the community but not me



I'm not sure but I enjoyed the work and made new friends



My reparation benefited the community and I also enjoyed the work



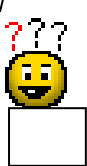
What could we do to make things better?

6. During your Referral Order sessions were worksheets, books, videos and other pieces of equipment explained and useful for your learning needs?

Nothing was really explained, I was just given things to do



Worksheets were only in one language, English



Some workers made a real effort to help me understand pieces of work



Yes, workers always explained and helped me understand work given to me



What could we do to make things better?


7. Did a YOT Officer stay in contact with you're your Parent(s)/Carer(s) and other adults working with you?

Only when warning letters were sent out

The adults were contacted more than me

They stayed in touch during important parts of the order

We were all happy with the amount of contact made



What could we do to make things better?


8. During your Referral Order Programme how do you feel you were treated?

Unfairly

Fairly, part of the time

Fairly, most of the time

I was treated very well



What could we do to make things better?

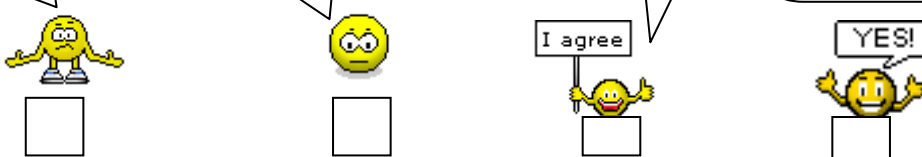
9. Overall, what did you think about your Referral Order Programme?

I didn't get much from attending the programme

Some parts of it had nothing to do with my offence

I found some parts of the order helpful

I found it a useful experience and am glad that I do not have a criminal conviction



What could we have done to make things better?

Any Comments you would like to make?